

**BUREAU VERITAS (INDIA) PVT. LTD.  
VENDOR ASSESSMENT - REPORT**

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**PART - B : REMARKS BY THE VISITING OFFICER**

1	Name and address of the firm visited	<b>Aira Euro Automation Pvt. Ltd.</b> Plot No. 124, Aira Estate, B/h Security Estate, Nr. Kashiram Textile Mill, Narol Ahmrddabd-382405, Gujarat, India Mr. Pallav Kothari Phone: 91-79-25324832, 30411404-5, 40247003 Fax: 91-79-30411404-5 Email: airaeuro@yahoo.co.in Web: www.airaindia.com
2	Date of Audit	09.09.2010
3	Verification of the details submitted by the firm in Part I, Part 2 and part 3. If so, any observation / discrepancy?	Part 1, 2 & 3 Verified, found in order.
4	Furnish details on condition of machinery and Testing equipments held by the firm. Whether preventive and Break down maintenance schedules are followed and implemented.	All Machineries and test equipments are in working condition. Any identification no. was not provided on the machines. Any preventive Maintenance schedule was not maintained by company. But annual maintenance contract was given for maintenance.
5	Management – relations? Any problem in the past 3 years?	Almost all labors are working on company payroll. There is no visible problem between management & Labors. 1. Labour union does not exist in company. 2. No labor unrest during last three Years.
6	Are the minimum requirements experience & qualification laid down for Production Manager /Quality Manager and Supervisory staff? Are you satisfied with the Technical competency of Manager and Supervisory staff? Furnish Details	Yes, the minimum requirements experience & qualification laid down for Production Manager /Quality Manager and Supervisory staff. This found satisfactory.
7	Does the firm accept the raw materials based on Manufacturers Test Certificate if so whether the criteria of acceptance are defined?	The firm accepts raw material based on manufacturers Test Certificate. Criteria of acceptance are well defined and verified through shop visit and incoming inspection record.



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8	Does the firm follow any goods inwards Acceptance and Rejection records?	Acceptance and rejection records are maintained in their internal inspection format. Rejected materials are separated and identified.
9	Has the organization documented and implemented a quality control system comprising quality plans / inspection plans check list, work instruction for various manufacturing, verification and inspection activities.	Firm is having Quality Management System ISO 9001:2008 accredited. Quality Plans, Check lists and work instructions are available for the inspection of products at various stages.
10	A. Has the organization implemented a quality management system based on ISO 9001/ 9002 for products manufactured. B. If yes has the QMS been assessed by a third party.	The firm has got established, maintained, implemented and accredited Quality Management System based on ISO 9001:2008. Yes the QMS has been assessed by a third party.
11	A. Is the calibration policy for measurement equipment defined? B. Does the firm maintain record of calibration of measuring instruments and tested equipment?	Records for calibration of measuring instruments and testing equipments are well maintained. All the instruments and testing equipments are identified. Randomly verification of measuring instruments and testing equipments was carried out to ensure traceability and found in order. Calibration records, date of testing due dates are verified randomly and found satisfactory, past records of the calibration of instruments are verified, found in order.
12	Whether the manufacturer has established laboratory and Testing facilities for carrying out the product conformity test as per IS. Furnish details	The firm have testing facilities for carrying out the product conformity test for final inspection like Hydro-test, Pneumatic Test and coil test etc. For In-coming and In-process inspection stages, help from external agencies is being taken which includes Physical, Chemical testing of raw materials, Radiographic Testing, Ultrasonic Testing, Magnetic Particle Testing, PMI & Heat Treatment as per requirement.
13	Are the calibration records up-to-date? If so, give details:	All calibration records were verified found updated. List of same is attached.



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14	Does the firm maintain satisfactory records for a. Material verification and control b. Process Control for manufacturing operations. c. Records of Inspection.	The firm having system for in-coming, in-process and final inspection are implemented and maintained at all levels. The records are well controlled and procedure for control of records and its retention are well maintained.
15	Is the working environment conducive to the production of quality goods? (Orderliness, lighting, cleanliness, in-and-around working condition, material storage and identification etc.)	The shop has proper lighting and conducive environment to work. Orderliness and cleanliness are satisfactory. Material identification is found satisfactory. They have separate shop for each product. Separate identified and covered areas are available for raw material and finished products. Rejected raw materials as well as non-confirming products are segregated and kept in separate identified areas. Immediate disposal actions exercised.
16	Are non-conformities properly identified / segregated and action thereof taken for disposition ?	Non-conformities are identified segregated and actions are taken for disposition.
17	Are non-conformities, re-work, failures systematically recorded periodically analyzed and investigated to identify root causes and implement specific corrective action and process improvements.	Non-confirming products are identified and segregated and action thereof is taken for disposition of the non-conformities as per Quality Management System Procedures. Documents were verified at random and found in order.
18	A. Is there a satisfactory system of recording, responding and attending to customer complaints. B. Are these complaints investigated and analyzed to identify root causes and to plan and implement specific corrective actions and / or process improvements.	The firm having system for recording and attending to customer complains. Verified customer complaints registered. Not all but some of complaints investigated and analyzed to identify root cause and corrective actions are taken for improvement in process.
19	Is the quality of manufacturing process of on-going jobs satisfactory?	Quality of the jobs found satisfactory and meets all the requirement w.r.t. to QAP / Drawing.



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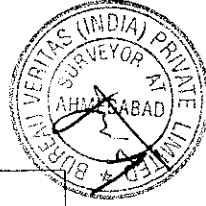
19.1	Is the practice of job card on shop floor?	Yes there is a practice of job card on shop floor.
19.2	Is the back traceability of product assessed in case of failure?	Yes, back traceability of product already dispatched were verified randomly and found satisfactory.
19.3	Is the vendor having standard practice to do stage wise inspection on shop floor? Whether they are maintaining any stage wise inspection record? Or Order specific they are doing stage wise inspection.	The vendor having standard practice to do stage wise inspection on shop floor. They are doing Order specific stage wise inspection and maintaining the stage wise inspection record for the same.
20	Is the product assessed confirm to any national standard? Furnish the details of Approvals of each product and size.	Manufacture had applied for the BIS certification for, 1. PRV 15mm to 50mm and 2. Flameproof of model FLP 3600 coil.
21	Furnish details of Testing carried out on individual product/ Size? Does the Product confirms to the desired specification (All the Product under BIS approval shall be subjected for test as per IS and details to be furnished)	Shell Test and seat test of 1" ISD N/C Valve witnessed and found satisfactory. (Valve Sr. No. - 59361). Pneumatic test of 32mm PRV was witnessed and found satisfactory. (Valve Sr.No. - 9346)
22	Does the firm provide after sales services, if yes what are the controls exercised and service activity monitored.	Yes, they provide after sales service through dealers network.
23	A. Is the firm able to produce satisfactory evidence that the orders executed by them in past 6/12 months were within the stipulated delivery period? B. Were the supplies made without considerable re-work / deviation? C. Is the evidence provided satisfactory?	Verified randomly some purchase orders, L.R., delivery challans / invoices for the compliance to the delivery commitments and observed that during last 6 Months. Nearly 60 % dispatches were made within the stipulated delivery period. Supplies found without considerable re-work / deviation. The record provided for the evidence was found satisfactory.
24	Are the relevant technical standard / specification / codes are available and had there been implemented with respect to product / process	All the relevant technical standard/ specification/ codes are available and have been implemented with respect to product/ process requirements.



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	requirements.	
25	Furnish brief description on the system of verification of finished product (inclusive of test performed as per the standard codes or approved / documented quality plans).Are you satisfied with the process?	<p>Work Instructions, QAP's for Verification of finished product are available for the ready reference.</p> <p>The QC persons do the verification of all activities before the final dispatch.</p> <p>The materials are cleared only after the verification of activities by the QC department.</p> <p>The records are maintained for the stipulated retention period.</p> <p>The manufacturer (Aira Euro Automation Pvt. Ltd.) has existence in this business since 1995.</p> <p>The management's approach towards the quality of product and customer satisfaction was observed to be satisfactory.</p> <p>The management does have good commitments towards the quality of products and future expansion of capabilities as well as facilities.</p> <p>The firm has got accredited,, established and implemented Quality Management System as per ISO 9001: 2008.</p> <p>All the machineries, testing instruments and equipments are in satisfactory working condition but clear preventive maintenance schedule was not implemented.</p> <p>The firm is having good system of inspecting / testing the incoming materials, in process materials and final products. Records are well maintained.</p>
26	General remarks of the Visiting Officer indicating his general opinion governing management policies of firm towards quality, maintenance of delivery schedule, relations, overall performance, facilities, approach towards customers, No. of years in particular business etc.	



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	<p>Calibration records for instrument/ testing equipments are updated.</p> <p>Plant condition and shop floor management are satisfactory.</p> <p>Although almost all workers are on company's payroll, there are no any labour problems.</p>
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**Date: 09.09.2010**

**Signature:**



**Place: Ahmedabad**

**Name & Designation:  
Mr. Jitesh Sheth - Project Manager**

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**Part - C : VENDOR RATING REPORT**

Evaluate and award the most appropriate rating against each element

**Rating Criteria**

Criteria for awarding ratings for elements with maximum 5 marks:

- 1 = very Poor
- 2 = Not Satisfactory
- 3 = Satisfactory
- 4 = Good
- 5 = Excellent

		Max rating	Excellent	Good	Satisfactory	Not Satisfactory	Very Poor
1	Furnish details on condition of machinery and Testing equipments held by the firm. Whether preventive and Break down maintenance schedules are followed and implemented.	5			3		
2	Management – relations? Any problem in the past 3 years?	5	4				
3	Are the minimum requirements experience & qualification laid down for Production Manager /Quality Manager and Supervisory staff? Are you satisfied with the Technical competency of Manager and Supervisory staff? Furnish Details	5	4				
4	Does the firm accept the raw materials based on Manufacturers Test Certificate if so whether the criteria of acceptance are defined?	5		4			
5	Does the firm follow any goods inwards Acceptance and Rejection records?	5		4			
6	Has the organization documented and implemented a quality control system comprising quality plans / inspection plans check list, work instruction for various manufacturing, verification and inspection activities.	5		4			



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7	C. Has the organization implemented a quality management system based on ISO 9001 9002 for products manufactured	5	4			
	D. If yes has the QMS been assessed by a third party.					
8	C. Is the calibration policy for measurement equipment defined?	5	4			
	D. Does the firm maintain record of calibration of measuring instruments and tested equipment?					
9	Whether the manufacturer has established laboratory and Testing facilities for carrying out the product conformity test as per IS. Furnish details	5	4			
10	Are the calibration records up-to-date? If so, give details:	5	5			
11	Does the firm maintain satisfactory records for d. Material verification and control e. Process Control for manufacturing operations. f. Records of Inspection.	5	4			
12	Is the working environment conducive to the production of quality goods? (Orderliness, lighting, cleanliness, in-and-around working condition, material storage and identification etc.)	5	4			
13	Are non-conformities properly identified / segregated and action thereof taken for disposition?	5	4			
14	Are non-conformities, re-work, failures systematically recorded periodically analyzed and investigated to identify	5	3			



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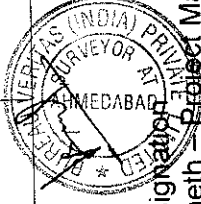
	root causes and implement specific corrective action and process improvements.							
15	Is there a satisfactory system of recording, responding and attending to customer complaints.  Are these complaints investigated and analyzed to identify root causes and to plan and implement specific corrective actions and / or process improvements.	5					3	
16	Is the quality of manufacturing process of on-going jobs satisfactory?	5			4			
17	Is the product assessed confirm to any national standard? Furnish the details of Approvals of each product and size.	5						
18	Furnish details of Testing carried out on individual product/Size ? Does the Product confirms to the desired specification (All the Product under BIS approval shall be subjected for test as per IS and details to be furnished)	5			5			
19	Does the firm provide after sales services, if yes what are the controls exercised and service activity monitored.	5					3	
20	Is the firm able to produce satisfactory evidence that the orders executed by them in past 6/12 months were within the stipulated delivery period?	5					4	



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	Were the supplies made without considerable re-work / deviation?								
	Is the evidence provided satisfactory?								
21	Are the relevant technical standard / specification / codes are available and had there been implemented with respect to product / process requirements.	5	5						
22	Furnish brief description on the system of verification of finished product (inclusive of test performed as per the standard codes or approved / documented quality plans).Are you satisfied with the process?	5	4						
23	General remarks of the Visiting Officer indicating his general opinion governing management policies of firm towards quality, maintenance of delivery schedule, relations, overall performance, facilities, approach towards customers, No. of years in particular business etc.	5	4						



Signature:  
Name & Designation:  
Mr. Jitesh Sheth - Project Manager

Date: 27.08.2010  
Place: Ahmedabad

THESE REPORT CONTAIN:

PART- B- REMARKS BY VISITING OFFICER: PAGES - 06

PART- C- VENDOR RATING REPORT: PAGES - 04